

# RENT ON BIKE

Bike Rental Terms & Conditions • Siliguri, West Bengal

Please read the following terms and conditions carefully before confirming your booking. By proceeding with the booking, the customer agrees to comply with all rental policies, verification requirements, and operational guidelines of Rent On Bike.

## Rental Duration Policy

- Days are calculated based on calendar dates, both inclusive.
- Rental charges are not based on a 24-hour system.

## Booking & Payment Terms

- Security Deposit: Rs. 2000 per bike.
- Advance payment of Rs. 500 per bike is mandatory for confirmation.
- Additional Rs. 100 applicable for authorization paper.
- Booking confirmation requires payment screenshot and driving license copy.

## Verification Documents

- Customer must carry 2 passport-size photographs.
- One original government-issued ID must be presented during bike pickup.
- Accepted IDs: Driving License, Aadhaar Card, Election Card, Passport, or any Central/State Government-issued ID.

## Accessories Rental Charges

- Helmet: Complimentary.
- Elbow & Knee Guards: Rs. 50 per day per pair.
- Gloves: Rs. 20 per day per pair.

## Customer Responsibilities

- Customer is responsible for maintaining the bike properly during the rental period.
- Any physical damage or repair cost caused during usage will be chargeable.
- Traffic violations, challans, or legal liabilities will be solely borne by the customer.
- The bike must be returned within the agreed rental timeline.

## Cancellation & Refund

- Advance booking amount may be non-refundable after confirmation.
- Refund decisions are subject to company management policy.

## Contact Information

- Location: Munshi Prem Chand College, Sevoke Rd, Ward 44, Dasrath Pally, Janta Nagar, Siliguri, West Bengal 734001
  - Google Map: Rent on Bike Siliguri
  - Website: <https://rentonbike.com/>
  - Phone: +91 9046886254
  - Email: [rentonbike12@gmail.com](mailto:rentonbike12@gmail.com)
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**Thank you for choosing Rent On Bike.**  
We wish you a safe and enjoyable ride experience.